

Created May 2009

This application note shows how to configure a Star Micronics printer for RICS Software Enterprise POS to print receipts. While this document was developed using the TSP100U, these instructions suffice for the printer models listed below.

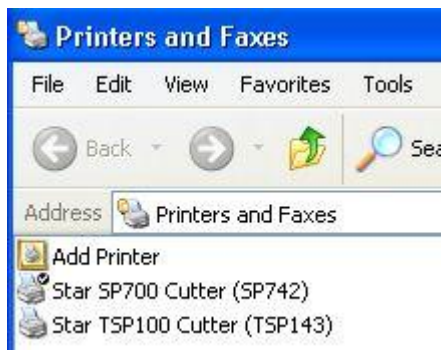
Star Micronics Supported Printers: TSP100U, TSP100LAN, TSP100GT, TSP650, TSP700II, SP700

Printer Interfaces Supported: Serial, Parallel, USB, Powered USB, Ethernet

Star Micronics Tools Needed: Configuration Utility (Found on Installation CD Included in the Printer's Box)

RICS Software (<http://www.ricssoftware.com/>)

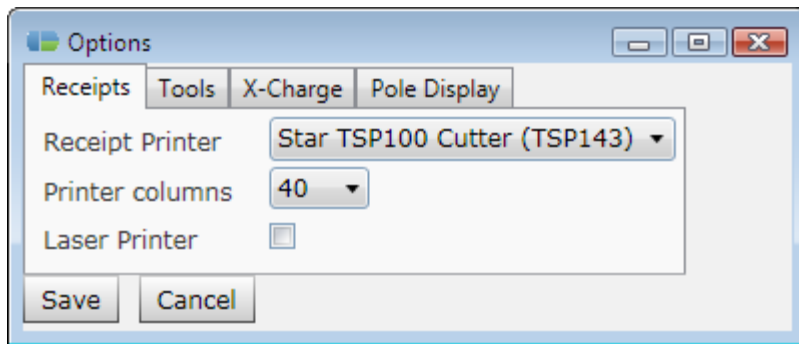
Enterprise Configuration



1. Ensure your printer is installed by clicking the Windows Start button and navigating Settings > Printers and Faxes. For instructions on installing Star Micronics printers, visit the FAQ section of <http://www.starmicronics.com/>

2. Open Enterprise.

3. Click "Options" at the top of the Main POS menu.

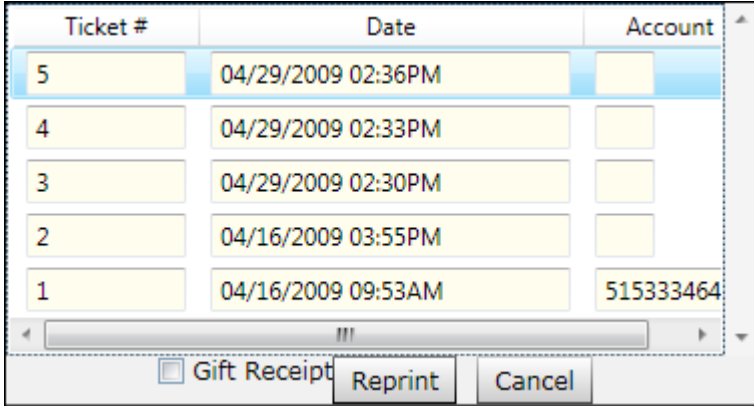


4. In the "Receipts" tab, click the dropdown box next to "Receipt Printer" and select your Star Micronics printer model. Ensure "Printer columns" is set to "40". Then, click the "Save" button.

Congratulations! Your Star Micronics printer has been successfully set up for printing from RICS Enterprise!

Ticket Reprinting and Gift Receipts

Click the “Reprint Ticket” tab in the upper right hand corner of the screen.



Ticket #	Date	Account
5	04/29/2009 02:36PM	
4	04/29/2009 02:33PM	
3	04/29/2009 02:30PM	
2	04/16/2009 03:55PM	
1	04/16/2009 09:53AM	515333464

Gift Receipt

For Reprints:

Select the ticket you wish to reprint and click the “Reprint” button .

For Gift Receipts:

If the customer forgets to tell the cashier to print a gift receipt during the transaction, this screen also allows the reprint to come out in a gift receipt format. Select the ticket, click the check box next to “Gift Receipt”, and then click the “Reprint” button.

The Star Micronics Difference

Easily increase your customer return rate! Did you know you can print coupons on the fly, targeted by what your customers ordered? Visit the Star Micronics’ FAQ site at <http://www.starmicronics.com/> to learn about our futurePRNT Utility and its customized marketing tool, included on the Installation CD FREE with every TSP100!

Increase brand awareness with Star Micronics printers! Use the innovative Configuration Utility provided on the Installation CD FREE with many Star Micronics printers (including the TSP650, TSP700II, SP700, and more) to professionally brand receipts with your logo!