

Created April 2009

This application note shows how to pop the cash drawer via a Star Micronics printer after a transaction in POSERA Maitre'D Software. These directions suffice for any Star Micronics printer model.

Recommended Guest Check Printers: TSP100U, TSP650, TSP700II

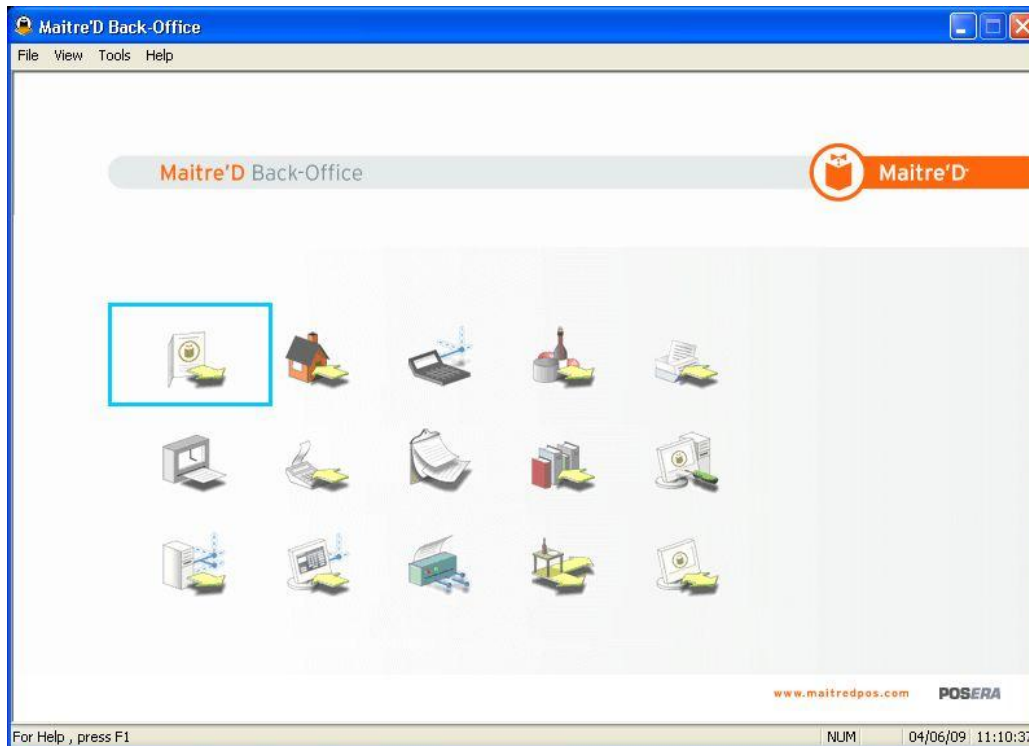
Recommended Kitchen Printers: TSP100LAN, SP700

Recommended Restaurant Printer Options: Splash Proof Cover, Vertical Stand, Kitchen Alarm, Wall Mount Kit

POSERA Maitre'D Software (<http://www.maitred.com/>)

## Maitre'D Configuration

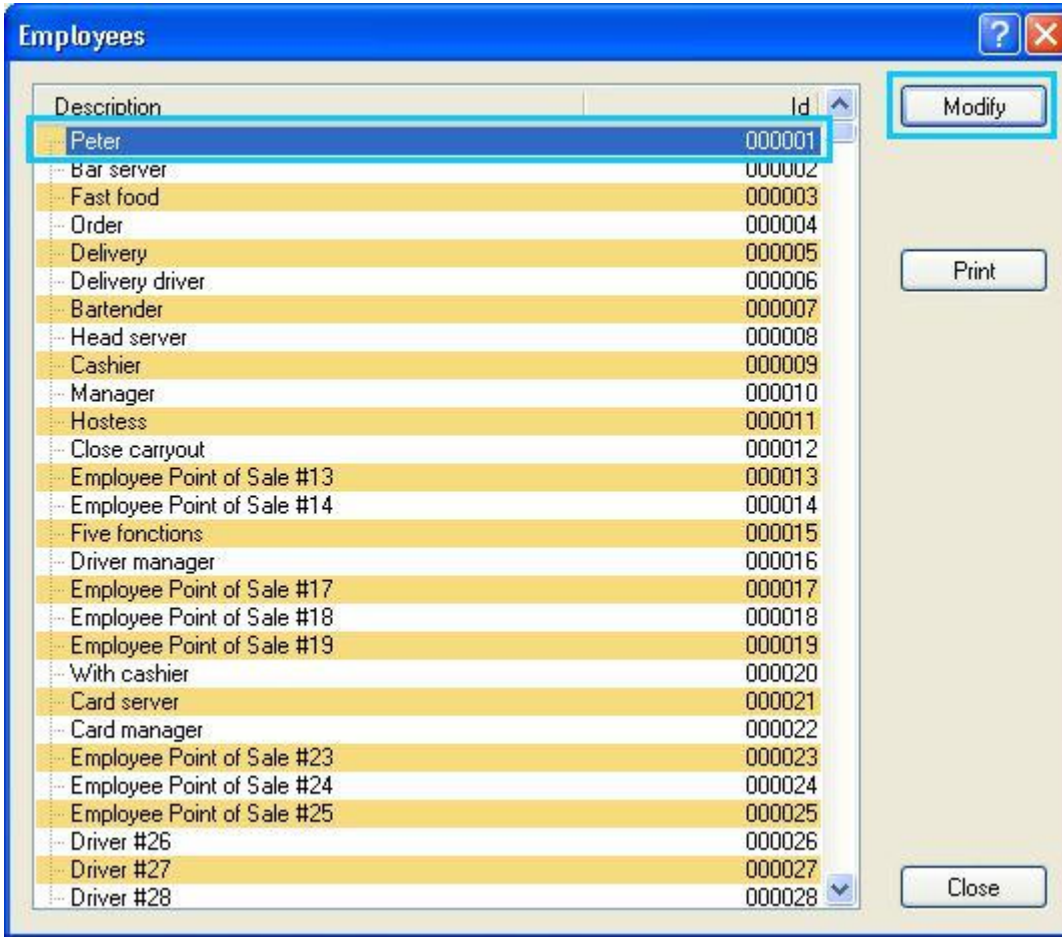
1. Ensure your Star Micronics printer is installed and is set up in Maitre'D to print guest checks. For set up guides detailing how to configure specific Star Micronics models with Maitre'D, visit the FAQ section of <http://www.starmicronics.com/>
2. Start the Maitre'D server by clicking the Windows Start button and navigating Programs > Startup > Maitre'D POS Server
3. Click the Windows Start button and navigate Programs > Maitre'D Back-Office > Maitre'D Back-Office and log in.



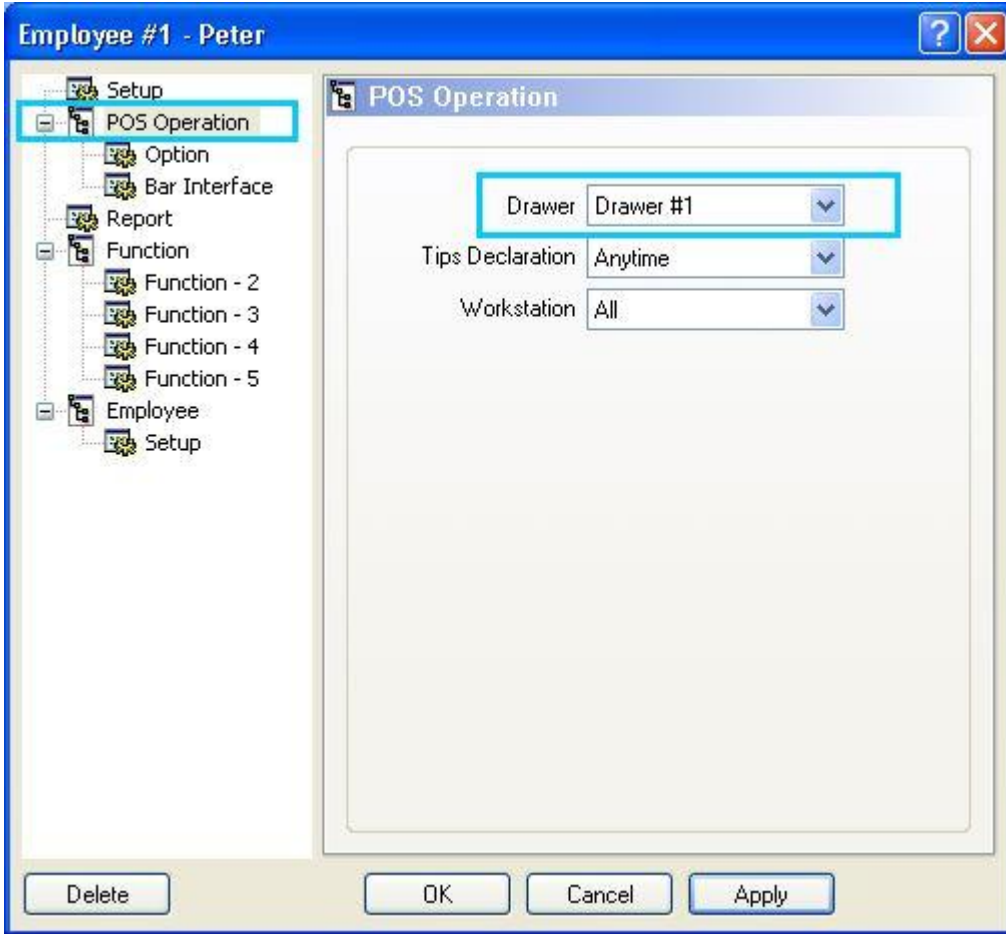
4. Click the icon in the upper left corner to access the Point of Sale Control menu.



5. In the top menu bar, click “Employees” and then “Employees”.



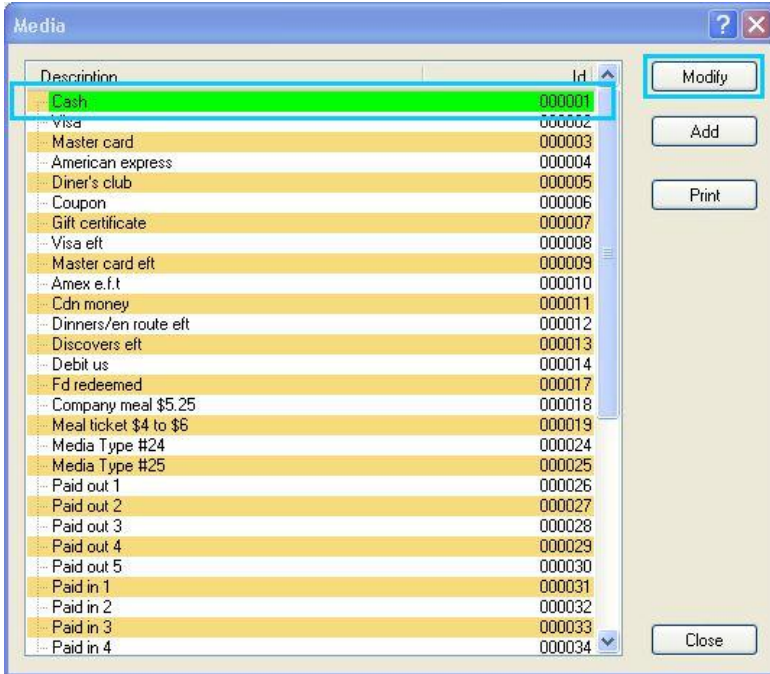
6. Highlight the name of the employee to grant cash drawer privileges to and click the “Modify” button.



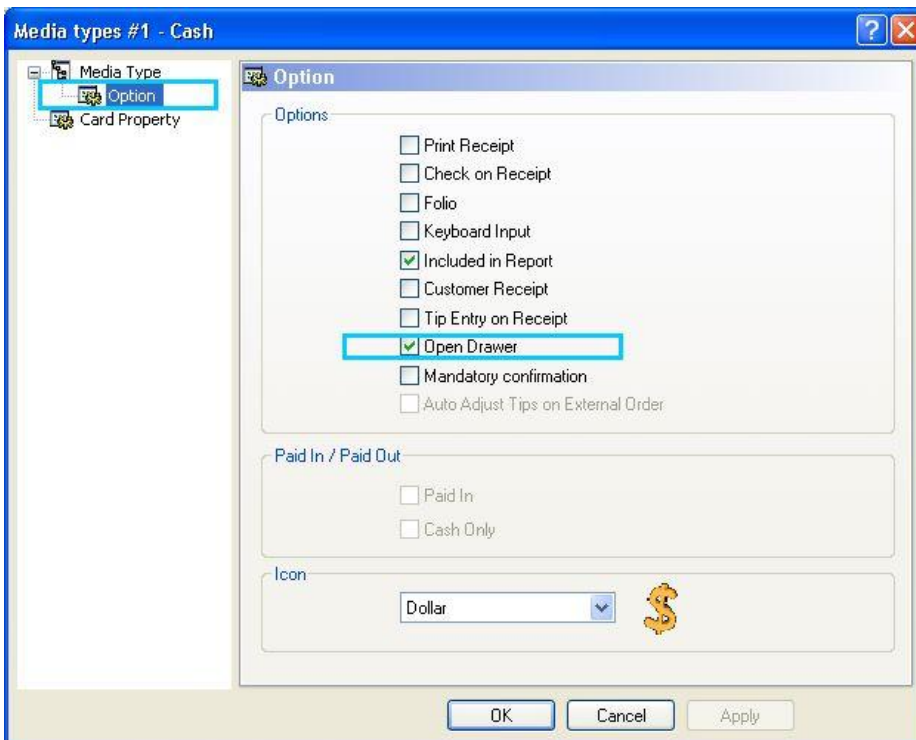
7. Click "POS Operation" in the left menu bar. Set the Drawer field to "Drawer #1".
8. Click the "Apply" and then the "OK" button.
9. Click the "Close" button in the lower right hand corner.



10. In the top menu bar, click "Payments" and then "Media types".



11. Highlight the type of transaction you would like the cash drawer to open for and click the “Modify” button.



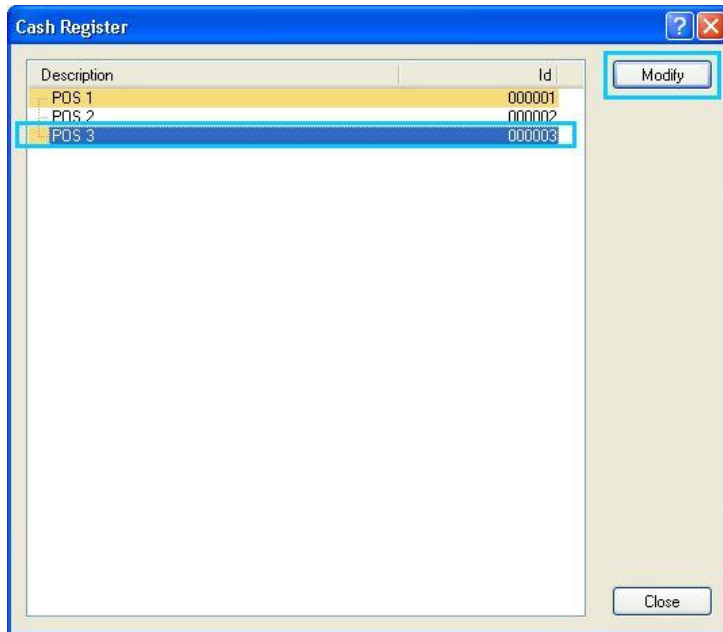
12. Click “Option” in the left menu bar. Then, check the box next to “Open Drawer”.

13. Click the “Apply” and then the “OK” button.

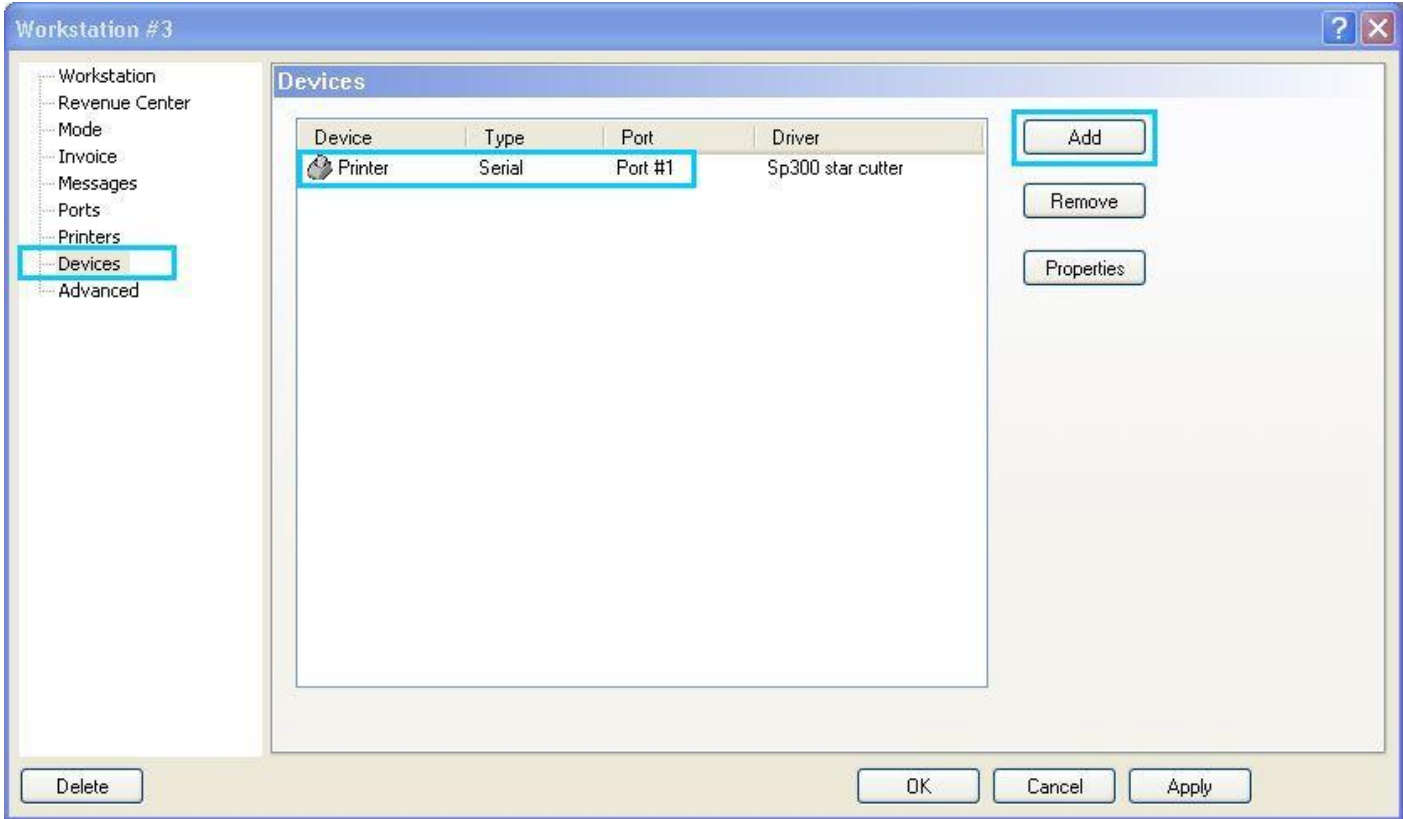
14. Click the “Close” button in the lower right hand corner.



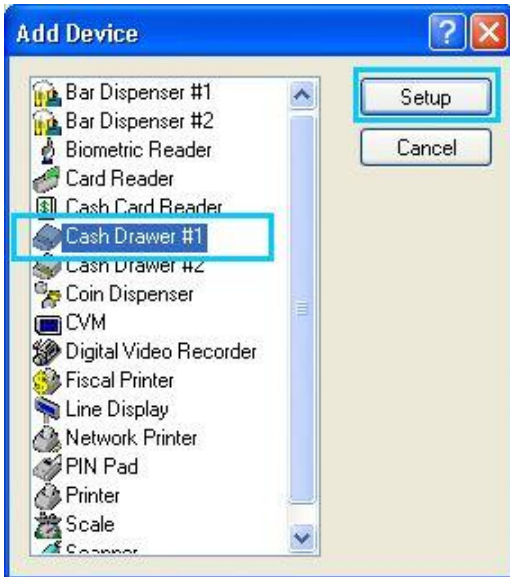
15. In the top menu bar, click “Workstation” and “Options”.



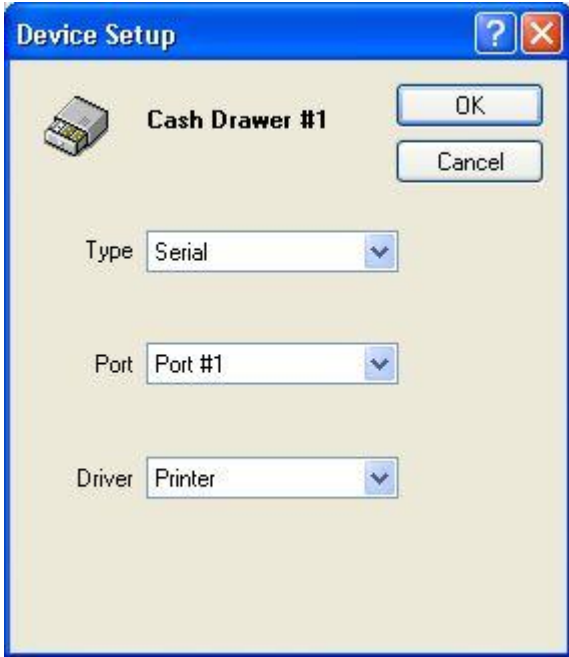
16. Highlight the workstation to be configured and click the “Modify” button.



17. Click “Devices” in the left menu bar. Take note of which port your receipt printer is connected to. Then, click the “Add” button.



18. Highlight “Cash Drawer #1” in the list and click the “Setup” button.



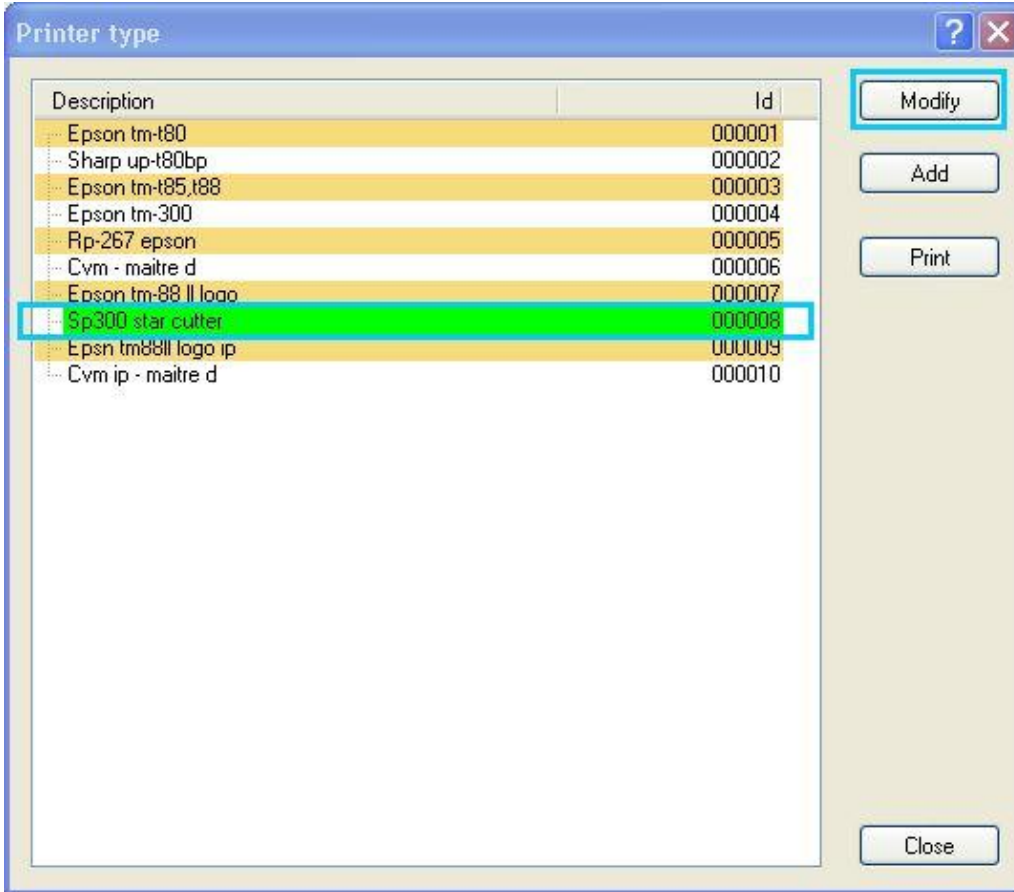
19. Set the type to “Serial”. Set the port to the same one your Star Micronics printer is set for in Maitre’D. Set the driver to “Printer”. Then, click the “OK” button.

20. Click the “Apply” and then the “OK” button.

21. Click the “Close” button.

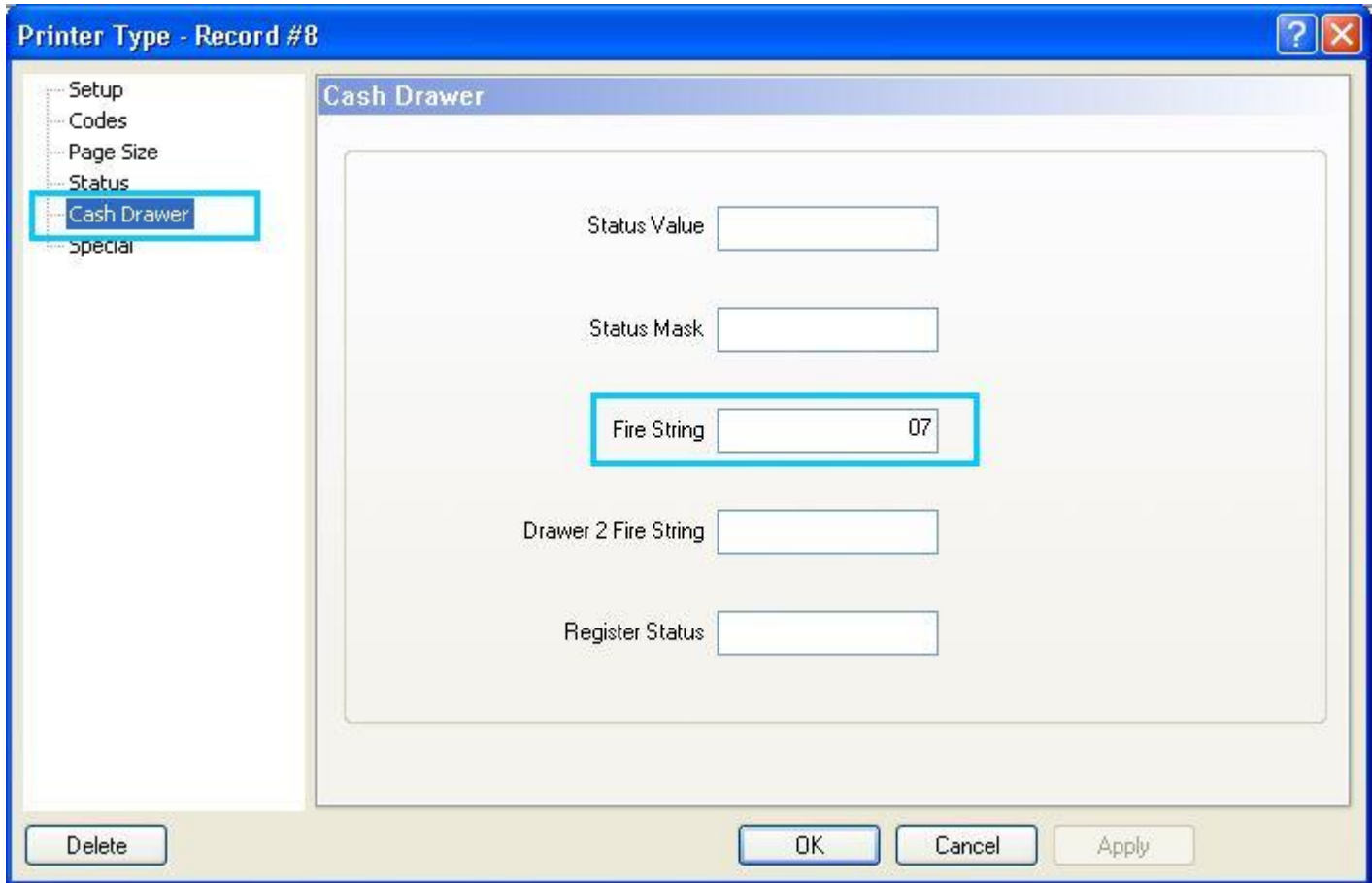


22. In the top menu bar, click “Workstation” and “Printer type”.



23. Highlight "SP300 Star Cutter" and click the "Modify" button.





24. Click "Cash Drawer" in the left menu bar. In the Fire String field, enter "07".

25. Click the "Apply" and then the "OK" button.

26. Click the "Close" button in the lower right hand corner.

Congratulations! You've successfully configured your Star Micronics printer to pop the cash drawer from Maitre'D.